

Summary Report for Questionnaire of 7th Nov 2013

52 questionnaires received, which was 34% of the total membership (155 members on 7 Nov 2013).

48% of respondents have been members for less than 1 year.

Main recruiting "tool" still our existing members:

67% heard about us from existing members, 54% joined us because of existing members' recommendations.

Surplus funds:

Significant percentage (58%) want surplus funds to go towards subsidising the club kit. Next is leaders courses (40%), followed by paid-for race entries (35%). Spending on social events only comes fourth (31%). Judging by Q.5 & Q9 organised social events are quite low down the list of priorities. There were hardly any other suggestions that can be acted on. One person suggested donations to charities.

Committee approachability:

94% think the committee are approachable. 1 person thinks "some" committee members are approachable, but unfortunately didn't specify any further. One person is unhappy with the committee:

"The committee can come across as not liking being challenged on things they don't agree with. [...] Being spoken to as you should know the answer to your question. Spoken down to! [...]"

Communication:

Email and Facebook are by far the main ways people like to be kept up-to-date, the website and announcements far less important. 4 (8%) people ticked announcements exclusively, compared to 17 for email and 18 for Facebook.

Comments included:

- 3 people want more content on the website
- 6 said good/works well, but 2 of those say briefing takes a bit too long (more on this later)
- 1 said there are too many sources, 1 said the more sources the better
- 1 wants a monthly newsletter

Negatives:

23% of respondents want a prompter start on club nights. 5 people said the announcements are too long, 2 people said the warm-up is too long, 1 said both, 4 didn't specify.

10 people mentioned arguments/bickering, 7 of which specified the main issue for them is it happening in inappropriate times/places (e.g. discussions should be kept to committee/coaches meetings).



